## **CLAIMS**

What is claimed is:

- 1. A method for administering insurance claims and monitoring claimrelated data in a database, comprising the steps of:
  - (a) receiving a claim;
  - (b) investigating the claim;
  - (c) determining a dollar value of the claim;
  - (d) issuing a card account funded with the dollar value of the claim;
  - (e) collecting purchase information from the card account; and
  - (f) entering the purchase information into the database.
- 2. The method according to claim 1, further comprising the step of:
  - (g) using the database to review purchase trends.
- 3. The method according to claim 1, further comprising the step of:
  - (g) using the database to review insurance investigations for accuracy.
- 4. The method according to claim 1 wherein the card account is a debit card account.
- 5. The method according to claim 1 wherein the claim is an insurance claim.

- 6. The method according to claim 1 wherein the purchase information reflects an actual repair cost of an automobile and further comprising the step of:
  - (g) comparing the determined dollar value of the claim to the actual repair cost of the automobile.
- 7. The method according to claim 1, wherein the claim relates to an automobile accident.
- 8. The method according to claim 1, wherein the claim relates to medical treatment.
- 9. The method according to claim 1, wherein the claim relates to death benefits.
- 10. The method according to claim 1, wherein the claim relates to property damage.
- 11. The method according to claim 1, wherein the claim relates to property loss.
- 12. The method according to claim 1, wherein the claim relates to theft.

- 13. The method according to claim 1, wherein the information collected in step (e) includes a time of purchase.
- 14. The method according to claim 1, wherein the information collected in step (e) includes an amount of purchase.
- 15. The method according to claim 1, wherein the information collected in step (e) includes a place of purchase.
- 16. The method according to claim 1, wherein the information collected in step (e) includes a time, place, and amount of each purchase.
- 17. The method according to claim 1, further comprising the step of:
  - (g) closing the account after a predetermined amount of time.
- 18. The method of claim 17, further comprising the step of:
  before step (g), reimbursing the insured any money remaining in the account.
- 19. The method of claim 1 wherein the card account is managed by an independent claim service provider.
- 20. The method of claim 1 wherein the card account is managed by an insurance company.

- 21. A method for adjudicating automobile repair claims, comprising the steps of:
  - (a) receiving a claim from a policyholder;
  - (b) receiving a determination of a dollar value of the claim from an adjuster;
  - (c) issuing a debit account funded with the dollar value of the claim to the policyholder;
  - (d) collecting purchase information relating to the date, place, and amount of each purchase made on the debit account; and
  - (e) collating the purchase information in a database.
- 22. The method according to claim 21 wherein the determination of the dollar value of the claim received in step (b) was made by an insurance adjuster; wherein the purchase information collected in step (d) includes the actual amount spent on repairing an automobile; and further comprising the steps of:
  - (f) comparing the dollar value of the claim to the actual amount spent on repairing the automobile; and
  - (g) evaluating the performance of the insurance adjuster.
- 23. The method according to claim 21, further comprising the steps of:
  - (f) analyzing the collated data; and
  - (g) identifying statistically significant trends in the purchase information.

- 24. The method of claim 21 wherein the debit account expires after a predetermined amount of time.
- 25. The method of claim 21 wherein the debit account has a predetermined maximum value.
- 26. A method for paying insurance claims, comprising the steps of:
  - (a) receiving a claim relating to an insured's policy from a third party claimant;
  - (b) adjusting a monetary value of the claim;
  - (c) issuing a funded card account to the third party claimant;
  - (d) collecting purchase information relating to the date, place, and amount of each purchase made on the card account; and
  - (e) collating the purchase information in a database.
- 27. The method according to claim 26, further comprising the step of:
  - (f) analyzing the collated data;
  - (g) identifying statistically significant trends in the collated data; and
  - (h) evaluating the claim adjustment process of step (b).